

# **E-SAFETY POLICY**

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# Contents

- I. Policy Document
- 2. Roles and Responsibilities
- 3. Education and Training
- 4. Infrastructure, equipment, filtering and monitoring
- 5. Curriculum
- 6. Use of digital and video images
- 7. Data Protection
- 8. Communications
- 9. Unsuitable/Inappropriate activities
- 10. The Prevent Duty11. Responding to incidents of misuse

# **E-Safety Policy**

#### I. Policy Document

- 1.1 This policy applies to all members of the Trust community (including staff, students, volunteers, parents/carers and visitors) who have access to and are users of the Trust's ICT systems, both in and out of our academies.
- 1.2 Our Principals are empowered, to such extent as is reasonable, to regulate the behaviour of students when they are off the school site and staff are empowered to impose disciplinary penalties for inappropriate behaviour.
- 1.3 This is pertinent to incidents of cyber-bullying, or other e-safety incidents covered by this policy, which may take place out of the Academy, but is still linked to membership of the Academy. The Trust will deal with such incidents within this policy and associated behaviour and inappropriate e-safety behaviour that take place out of school. Parents/carers may be informed of concerns via telephone or letter.

#### 2. Roles and Responsibilities

2.1 The following section outlines the roles and responsibilities for the e-safety of individuals and groups within the Trust:

#### 2.2 <u>Trust Board</u>

Trust Directors are responsible for the approval of the e-safety Policy and for reviewing the effectiveness of the policy.

#### 2.3 <u>Principals and Senior Leaders</u>

- Principals are responsible for ensuring the safety (including e-safety) of members of their Academy communities;
- Principals and senior leaders are responsible for ensuring that relevant staff receive suitable training and development to enable them carry out their e-safety roles and to train other colleagues, as relevant;
- Principals and senior leaders will ensure that there is a system in place to allow for filtering and monitoring and support of those in the academies who carry out the internal e-safety monitoring role. This is to provide a safety net and also to support those colleagues who take on important monitoring roles;
- Each Academy's senior leadership team (SLT) will receive information regarding any e-safety incidents which will be logged and reviewed during SLT meetings;

• Principals and members of each Academy SLT should be aware of the procedures to be followed in the event of a serious e-safety allegation being made against a member of staff.

# 2.3 <u>Member of SLT with responsibility for e-safety</u>

- Take day to day responsibility for e-safety issues and oversee the sanctions for breaches of rules relating to e-safety;
- Ensure that all staff are aware of the procedures that need to be followed in the event of an e-safety incident taking place;
- Provide training and advice to staff;
- Liaise with the Local Authority Designated Officer (LADO) or Police as appropriate;
- Liaise with the Trust's ICT technical staff;
- Receive reports of e-safety incidents as part of behaviour monitoring;
- Provide information to the Trust's Executive Team/Board as appropriate;
- It is the role of the e-Safety coordinator to keep abreast of current issues and guidance through organisations such as CEOP (Child Exploitation and Online Protection), Childnet, UK Safer Internet Centre and Prevent Radicalisation.

## 2.5 Director of Technology/Network Manager/ICT Technical Staff

- The Trust operates a multi layer filtering system for monitoring student computer activity. The system consists of two website filtering systems based on categories and a keyword detection system. These systems apply to all student devices used within the academy and any academy issued devices the student may take home for remote learning. The access levels permitted differ between in school and at home
- Filtering logs are stored onsite in each academy and can be retrieved and reviewed by the Network Manager or Assistant Network Manager. Keyword detection reviewing will be made available to DSLs in each academy.
- Ensure that the Academy and Trust ICT infrastructure is secure and is not open to misuse or malicious attack and that all aspects of the Trust's ICT systems are secure, in line with the Trust's guidance and policies.
- Ensure that they confirm weekly that logging systems are operating as expected for filtering and monitoring.

## 2.6 <u>Teaching and support staff are responsible for ensuring that:</u>

- They have an up to date awareness of e-safety matters and of current Trust e-safety policy and practices;
- They have read and understood the appropriate ICT agreements;
- Staff must report any concerns about websites or internet chat that they identify in the academy to the Designated Safeguarding Lead and Network Manager as soon as possible to ensure that these concerns are investigated and web monitoring and filtering software can be updated to protect children.
- They report any suspected misuse or problem to a member of SLT;

- Digital communications with students are only on a professional level and carried out using official Trust systems;
- It is understood that social media can play an important part in communication between the Trust and students, parents/carers; however, there is also a need to ensure it is used in an appropriate and safe way. Before any member of staff sets up a resource such as a student blog space, they must seek permission from the Principal and they should ensure that appropriate steps are taken to make such social media 'private' so that only people they approve can access it. The member of staff will then be responsible for the posts made on the site and for moderating the content from other users/contributors;
- E-safety issues are embedded in all aspects of the curriculum and other academy activities;
- Students understand and follow the Trust's e-safety and Acceptable Use Policy;
- Students have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations;
- They monitor ICT activity in lessons, extra-curricular and extended Academy activities;
- They are aware of e-safety issues related to the use of mobile phones, cameras and hand held devices and that they monitor their use and implement current best practice with regard to these devices;
- In lessons where internet use is pre-planned, students should be guided to sites that are checked as suitable for their use and that processes are in place to deal with any unsuitable material that is found in internet searches

## 2.7 Designated Safeguarding Person (and Deputy)

Takes the lead responsibility for safeguarding and child protection (including online safety and understanding the filtering and monitoring systems and processes in place)

Should be trained in e-safety issues and be aware of the potential for serious child protection issues to arise from:

- Sharing of personal data;
- Access to illegal/inappropriate materials;
- Inappropriate on-line contact with adults/strangers;
- Potential or actual incidents of grooming;
- Cyber-bullying

#### 2.8 <u>Students</u>

- Are responsible for using the Trust's ICT systems in accordance with Trust policy, which they will be expected to sign for before being given access to the Trust systems;
- Have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations;

- Need to understand the importance of reporting abuse, misuse or access to inappropriate materials and know how to do so;
- Will be expected to know and understand Trust policies on the use of mobile phones, digital cameras and handheld devices. They should also know and understand the Trust's policies on the taking/use of images and on cyber-bullying;
- Should understand the importance of adopting good e-safety practice when using digital technologies out of school and realise that the Trust E-Safety Policy covers their actions out of the academies, if related to their membership of the Trust.

## 2.9 Parents/Carers

Parents/carers play a crucial role in ensuring that their children understand the need to use the internet/mobile devices in an appropriate way. Research shows that many parents and carers do not fully understand the issues and are less experienced in the use of ICT than their children. The Trust will therefore take every opportunity to help parents understand these issues through Academy communications and the website.

Parents and carers will be responsible for:

- Endorsing the Trust policy;
- Accessing the Academy website in accordance with the relevant Acceptable Use Policy.

## 3. Education and Training

- 3.1 E-Safety education will be provided in the following ways:
  - A planned e-safety programme will be provided as part of the ICT programme;
  - Key e-safety messages will be reinforced as part of a planned programme of assemblies/tutor group and within the PSHE curriculum. Pupils are taught through VMG about British Values and to prevent radicalisation.;
  - Students will be taught whenever an opportunity occurs to be critically aware of the material/content they access on-line and be guided to validate the accuracy of information;
  - Students will be encouraged to adopt safe and responsible use of ICT, the internet and mobile devices both within and outside the academies;
  - Students will be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet;
  - Staff will act as good role models in their use of ICT, the internet and mobile devices.

#### 3.2 Education and Training – Staff

It is essential that all staff receive e-safety training and understand their responsibilities, as outlined in this policy. Training will be offered as follows:

- E-safety training for all staff is included as part of Level I child safeguarding training;
- All new staff will receive e-safety training as part of their induction programme, ensuring they understand the E-safety Policy and Acceptable Use Policy.

#### 3.3 Training – Governors

The Trust's online child safeguarding training covers the relevant elements of e-safety training. Governors are required to undertake the Trust's online training on their appointment.

#### 4. Infrastructure, equipment, filtering and monitoring

The Trust will be responsible for ensuring that the academies infrastructure/network is as safe and secure as is reasonably possible and that policies and procedures approved within this policy are implemented.

- All users will have clearly defined access rights to Trust's ICT systems;
- All users will be provided with a username and password by ICT support who will keep an up to date record of users and their usernames. A strong, secure password will need to be set once.
- Users will be made responsible for the security of their username and password, must not allow other users to access the systems using their log on details and must immediately report any suspicion or evidence that there has been a breach of security;
- In the event of the Network Manager (or other member of the IT Support Team) needing to switch off the filtering for any reason, or for any user, this must be logged and carried out by a process that is agreed by the Principal/ Chief Operating Officer;
- Requests from staff for sites to be removed from the filtered list will be considered by the Network Manager and Director of Technology;
- ICT technical staff regularly monitor and record the activity of users on the Trust's ICT systems and users are made aware of this in the Acceptable Use Policy;
- Remote management tools are used by staff to control workstations and view users' activity;
- An appropriate system is in place for users to report any actual / potential e-safety incident to SLT;
- Appropriate security measures are in place to protect the servers, firewalls, routers, wireless systems, work stations, hand held devices etc from accidental

or malicious attempts which might threaten the security of the Trust's systems and data;

- Guest users may be granted a temporary log in or guest account if agreed by the Network Manager;
- Personal use of the Trust's ICT systems should be limited to what may be deemed reasonable. The services are provided predominantly for education purposes;
- Neither staff nor students should install programmes or other software on workstations, portable devices or servers, without the prior express, written permission of the academy's Network Manager;
- Each Academy's ICT infrastructure and individual workstations are protected by up to date virus software;
- Personal data (as defined by the Data Protection Act) cannot be sent over the internet or taken off the Academy site unless safely encrypted or otherwise secured by password or other means – please refer to the Trust's Data Protection and Freedom of Information Policy for further information;
- Where staff have email accounts and other Trust data on their phone or other mobile device they must ensure that the device is locked with a password.

# 5. Curriculum

E-safety should be a focus in all areas of the curriculum and staff should reinforce e-safety messages in the use of ICT across the curriculum.

- In lessons where internet use is pre-planned, it is best practice that students should be guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches;
- Where students are allowed to freely search the internet, e.g. using search engines, staff should be vigilant in monitoring the content of the websites the young people visit;
- Students should be taught in all lessons to be critically aware of the materials / content they access on-line and be guided to validate the accuracy of information;
- Students should be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet.

## 6. Use of digital and video images - Photographic, Video

6.1 The development of digital imaging technologies has created significant benefits to learning, allowing staff and students instant use of images that they have recorded themselves or downloaded from the internet. However, staff and students need to be aware of the risks associated with sharing images and with posting digital images on the internet. Those images may remain available on the internet forever and may cause harm or embarrassment to individuals in the short or longer term. The academy Student planner provides specific guidance for all students in relation to online safety. This information will be reviewed and updated on an annual basis in order to ensure that the information remains current.

- 6.2 There are many reported incidents of employers carrying out internet searches for information about potential and existing employees. The academies will inform and educate users about these risks and will implement policies to reduce the likelihood of the potential for harm:
  - When using digital images, staff should inform and educate students about the risks associated with the taking, use, sharing, publication and distribution of images. In particular, they should recognise the risks attached to publishing their own images on the internet e.g. on social networking sites;
  - Staff are allowed to take digital / video images to support educational aims, but must follow Academy policies concerning the sharing, distribution and publication of those images. Those images should only be taken on Trust equipment; the personal equipment of staff should not be used for such purposes. They should also only be stored on the Trust's network and not on any personal device;
  - Care should be taken when taking digital / video images that students are appropriately dressed and are not participating in activities that might bring the individuals or the Trust into disrepute;
  - Students must not take, use, share, publish or distribute images of others without their permission;
  - Photographs published on the website, or elsewhere that include students will be selected carefully and will comply with good practice guidance on the use of such images;
  - Written permission from parents or carers will be obtained before photographs of students are published on the academy website (this is covered as part of the agreement signed by parents or carers);
  - Be aware that downloading, copying or printing images from the internet may also breach copyright laws.

# 7. GDPR (General Data Protection Regulation)

7.1 Personal data (as defined by the GDPR) will be recorded, processed, transferred and made available according to the GDPR.

The six data protection principles as laid down in the GDPR are followed at all times:

- Personal data shall be processed fairly, lawfully and in a transparent manner, and processing shall not be lawful unless one of the processing conditions can be met;
- Personal data shall be collected for specific, explicit, and legitimate purposes, and shall not be further processed in a manner incompatible with those purposes;
- Personal data shall be adequate, relevant, and limited to what is necessary for the purpose(s) for which it is being processed;
- Personal data shall be accurate and, where necessary, kept up to date;
- Personal data processed for any purpose(s) shall not be kept for longer than is necessary for that purpose / those purposes;
- Personal data shall be processed in such a way that ensures appropriate security of the data, including protection against unauthorised or unlawful processing and against accidental loss, destruction, or damage, using appropriate technical or organisational measures.

- 7.2 Staff must ensure that they:
  - At all times take care to ensure the safekeeping of personal data, minimising the risk of its loss or misuse;
  - Use personal data only on secure password protected computers and other devices, ensuring that they are properly 'logged-off' at the end of any session in which they are using personal data;
  - Transfer data using encryption/ secure password protected devices or ensure that the file is password protected.
- 7.3 When personal data is stored on any portable computer system, USB stick or any other removable media:
  - the data must be encrypted and password protected;
  - the device must be password protected (many memory sticks / cards and other mobile devices cannot be password protected, if this is the case then each individual file will need to be password protected);
  - the data must be securely deleted from the device, once it is no longer required.

## 8. Communications

- 8.1 A wide range of rapidly developing communications technologies has the potential to enhance learning.
  - Users need to be aware that email communications may be monitored;
  - Users must immediately report, to a member of SLT, the receipt of any email that makes them feel uncomfortable, is offensive, threatening or bullying in nature and must not respond to any such email;
  - Any digital communication between staff and students or parents / carers (email, eportal etc.) must be professional in tone and content. These communications may only take place on official (monitored) Trust systems. Personal email addresses, text messaging or public chat / social networking programmes must not be used for these communications;
  - Students should be taught about email safety issues, such as the risks attached to the use of personal details. They should also be taught strategies to deal with inappropriate emails and be reminded of the need to write emails clearly and correctly and not include any unsuitable or abusive material'
  - Personal information should not be posted on the academy website and only official email addresses should be used to identify members of staff.

## 9. Unsuitable / inappropriate activities

9.1 Some internet activity e.g. accessing child abuse images or distributing racist material is illegal and is obviously be banned from the Trust and all other ICT systems. Other activities e.g. Cyber-bullying, use of electronic communications to radicalise children or others, is banned and could lead to criminal prosecution. There are however a range of activities which may, generally, be legal but would be inappropriate in a

school context, either because of the age of the users or the nature of those activities.

## 10. The Prevent Duty

10.1 The statutory guidance makes clear the need for schools to ensure that children are safe from radicalisation and extremist material when accessing the internet in schools. Schools should ensure that suitable filtering is in place, OGAT uses WatchGuard firewalls to monitor staff and pupil online activity with procedures for investigating any misuse in place. As with other online risks of harm, every member of staff needs to be aware of the risks posed by the online activity of extremist and radicalisation groups.

# II. Responding to incidents of misuse

- 11.1 It is hoped that all members of the Trust community will be responsible users of ICT, who understand and follow this policy. However, there may be times when infringements of the policy could take place, through careless or irresponsible or, very rarely, through deliberate misuse. Listed below are the responses that will be made to any apparent or actual incidents of misuse:
- 11.2 If any apparent or actual misuse appears to involve illegal activity i.e.
  - child sexual abuse images
  - adult material which potentially breaches the Obscene Publications Act
  - criminally racist material
  - other criminal conduct, activity or materials
  - radicalisation of others

The Principal must be informed immediately (or Trust COO and CEO, if necessary). The Principal and any other relevant members of the SLT must inform the relevant authorities immediately of any concerns/ infringements. The steps taken must all be reported to the Executive Team.